



Name FIRST MI LASTNAME

CIN # XXXXXXXXX

Physician Group and PCP

PPG Name

PCP or Clinic Name

Street Address

City State Zip + 4

PCP PHONE: X-XXX-XXX-XXXX

Effective date with PCP: MM/DD/YY

Office Copay: \$0

Issue Date MM/DD/YY

Enrollment Date MM/DD/YY

Health Net only covers medical and hospital services provided or authorized by your Participating Physician Group (PPG).

To change your PPG or Primary Care Provider (PCP), call Health Net Member Services at 1-800-675-6110 / TTY: 711 or visit www.healthnet.com.

Health Net Community Solutions

Rx BIN 022659

Rx PCN 6334225

Health Net Member Services is available 24 hours a day, 7 days a week

Member Services & Mental Health Benefits

Nurse Advice Line

Member Portal

24/7 Video Doctor Appointment

1-800-675-6110 (TTY: 711)

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www.healthnet.com

www.teladoc.com

If you think you have a medical or psychiatric emergency, call 911 or go to the nearest hospital.

See your PCP for non-emergency health needs like colds, minor infections or illnesses, or treatment for ongoing health needs. Do not go to the emergency room routine health care.

Providers Call for Eligibility and authorization: **1-800-675-6110**.

Medi-Cal RX Help Line: **1-800-977-2273**

To report, or request approval for, inpatient admits, call: 1-800-995-7890

Prior Authorization: Primary Care Physician referral in advance is required for most non-emergency services by contracting providers. Emergency services rendered to the member by non-Health Net providers are reimbursable by Health Net without prior authorization.

This card is for identification only. It does not verify eligibility.

Mail all claims to: Health Net of California – Medicaid, PO Box 9020, Farmington, MO 63640-9020.

Your Health Net ID Card

This is your Health Net identification card. Please check that your name, doctor (PCP), and physician group (PPG) are correct. If you find a mistake, call Health Net Member Services. The phone number is listed on your ID card.

Carry this ID card with you at all times. Show it to your provider when you receive services. See your Evidence of Coverage, included with your welcome packet, for a description of your benefits.

Please destroy old ID cards.